



210 Park Ave. | Suite 2800 | Oklahoma City, OK 73102-5621

March 1, 2021

Dear Member,

GlobalHealth is notifying our members regarding a change on how to access your behavioral health telehealth services. These services are administered by Beacon Health Options instead of MDLive, effective immediately. Behavioral health telehealth services are referenced on page 63 of the GlobalHealth FEHBP benefit brochure (RI 73-834). Please contact Beacon Health Options at 1-888-434-9201 (TTY: 711) Monday through Friday, 7:00AM to 5:00PM Central, or [www.BeaconHealthOptions.com](http://www.BeaconHealthOptions.com) if you need to utilize this service. Please keep this notice for your reference.

Thank you for being a valued member of GlobalHealth. We are passionate about partnering with you to support your best health. If you have questions about your benefits, please don't hesitate to call us.

Customer Care:

1-877-280-2989 (TTY: 711)

9:00AM to 5:00PM Central, Monday through Friday

Sincerely,

Mark Pafume | Director, Customer Care

RI 73-834

This is a brief description of the features of the GlobalHealth Federal Plan. Before making a final decision, please read the plan's Federal brochure (RI 73-834). All benefits are subject to the definitions, limitations and exclusions set forth in the Federal brochure.

GlobalHealth complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-280-2989 (TTY: 711). CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-280-2989 (TTY: 711).