



Important Information on Coordination of Care

GlobalHealth encourages active communication and care between healthcare providers, including medical care providers and behavioral health clinicians.

Care Coordination improves health outcomes, reduces healthcare costs, minimizes potential medication interactions or misuse and provides confirmation of follow through on care recommendations and referrals.

When should Coordination of Care take place?

- During the first visit, talk with your patient about the importance of sharing information with other care providers; identify other care providers and review care provided, including medications; obtain Release of Information consent for all other care providers; and tell your patient what information you are sharing the information and why.
- Provide a brief summary of the care and recommendations within a week of the first visit and periodically during treatment, such as when medication or the patient's condition has changed.
- When the patient is discharged from your care, transfers to a higher level of care or is referred elsewhere.
- During follow up visits, briefly review the information received from other providers with your patient.
- Document the coordination of care discussions and actions in the progress notes.

Did you know?

- Primary Care Providers can view all referrals for patients on their assigned panel in GlobalLink
- You can use your own Release of Information (ROI) form or GlobalHealth's [English ROI Form](#) or [Spanish ROI form](#).
- Coordination of Care includes Continuity of Care when either you or the patient enters or leaves GlobalHealth services.
- More information is available in the [Provider Manual](#).