SAI360 SEARCH INSTRUCTIONS

Accessible Guide for Members and Providers

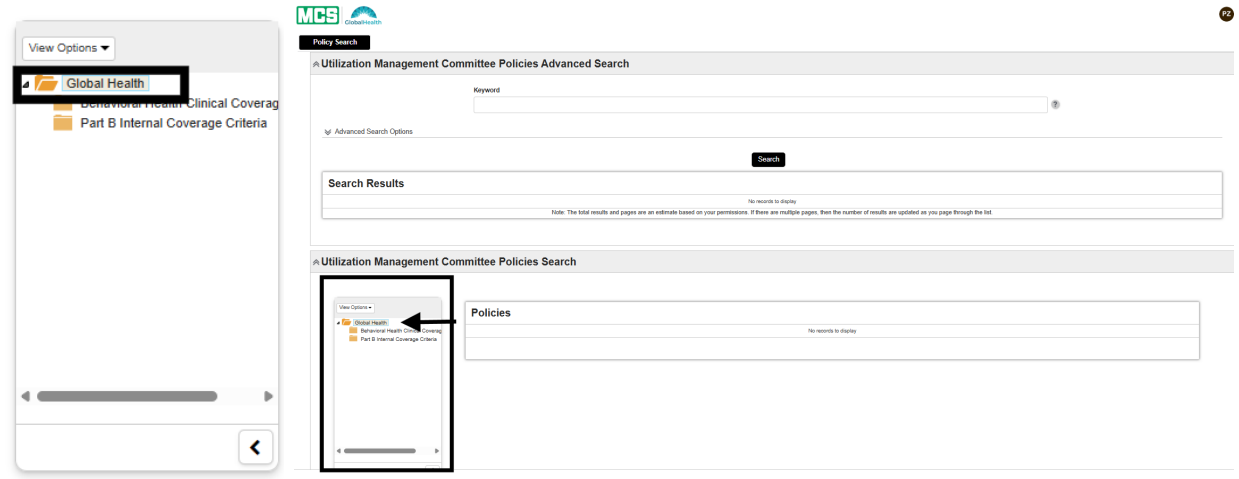
Follow the steps below to locate Internal Coverage Criteria in SAI360.

Step 1. Open SAI360

After you are redirected to SAI360, locate the navigation panel on the left side of the screen.

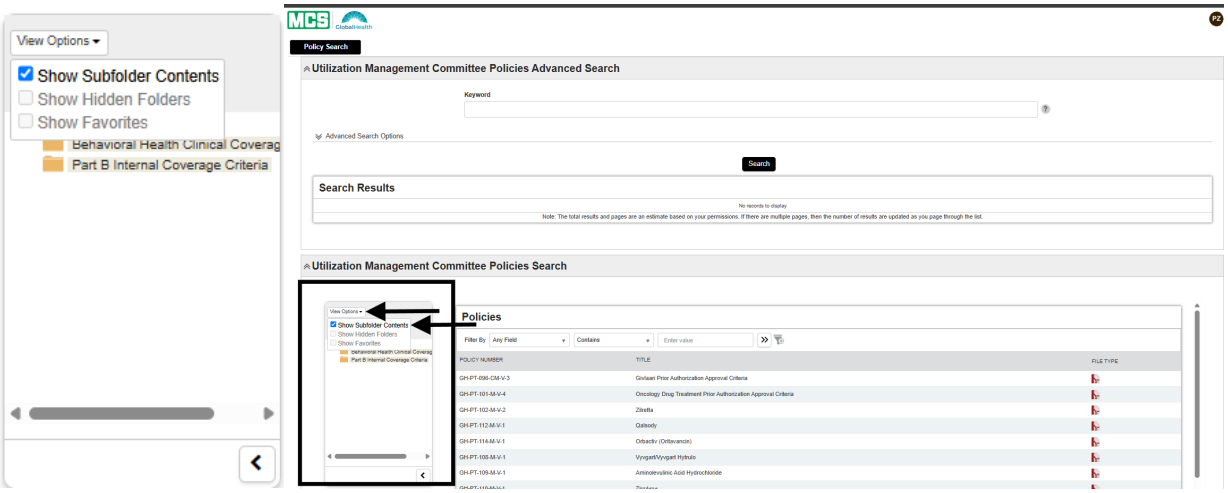
Step 2: Select the Global Health Folder

Select the folder named Global Health. This folder contains the Internal Coverage Criteria used by GlobalHealth.



Step 3: Display All Criteria

Select View Options and then choose “Show Subfolder Content”. This option displays all published Internal Coverage Criteria available within the Global Health folder.

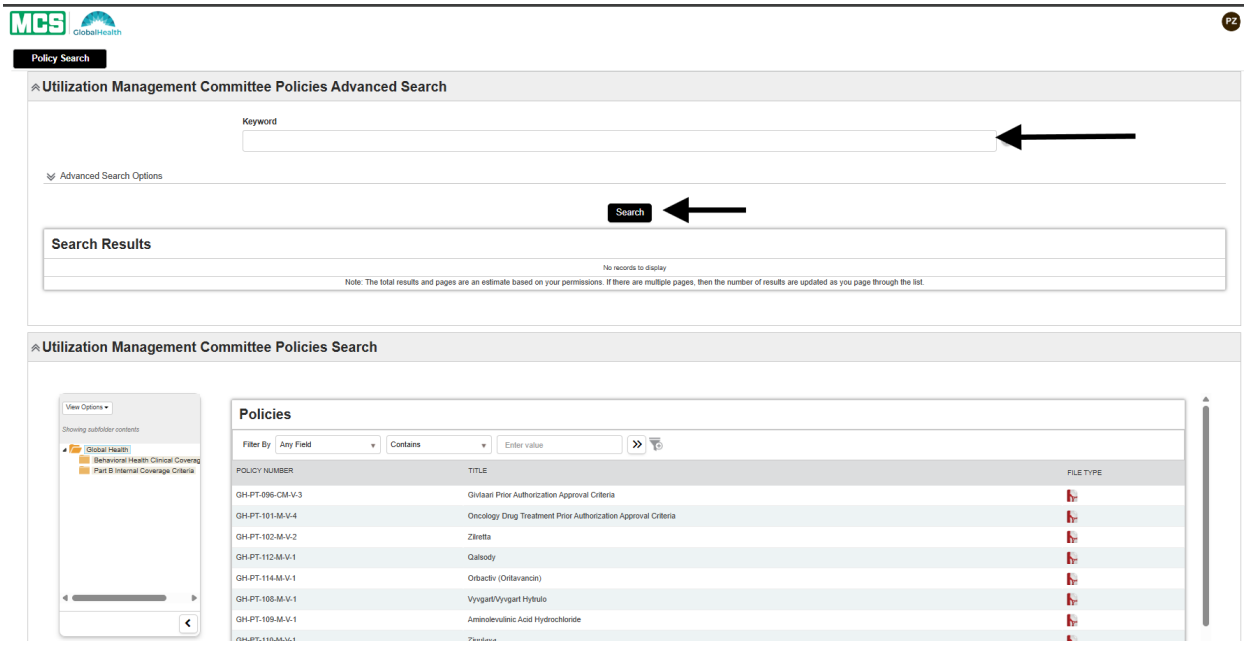


Step 4: Search for a Document

Use the search box to enter the document number, keyword, or document title. Select Search to display matching results.

Step 5: Open or Download a Document

Locate the desired document and select the PDF icon located next to the document name to open or download the file.



Important

Always use the published version available in SAI360 as the official source for Internal Coverage Criteria approved by the Utilization Management Committee (UMC).