



Medicare Advantage Plans

210 Park Ave. | Suite 2800 | Oklahoma City, OK 73102-5621

March 1, 2021

Dear Member,

GlobalHealth is notifying our members regarding a change on how to access your behavioral health telehealth services. These services are administered by Beacon Health Options instead of MDLive. Please contact Beacon Health Options at 1-888-434-9202 (TTY: 711) Monday through Friday, 7:00AM to 5:00PM Central, or www.BeaconHealthOptions.com if you need to utilize this service. Please keep this notice for your reference.

Thank you for being a valued member of GlobalHealth. We are passionate about partnering with you to support your best health. If you have questions about your benefits, please don't hesitate to call us.

Customer Care:

1-844-280-5555 (TTY: 711)

800AM to 8:00PM Central, Seven days a week (Oct 1 - Mar 31)

8:00AM to 8:00PM Central, Monday through Friday (Apr 1 - Sept 30)

Sincerely,

Mark Pafume | Director, Customer Care

GlobalHealth complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-280-5555 (TTY: 711). CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-280-5555 (TTY: 711).

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