



Generations Medicare Advantage Plans

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On February 21, 2024, Change Healthcare, which is one of the largest health care technology companies in the United States, reported that they had been victims of a cyberattack. Global Health utilizes Change Healthcare as its EDI clearing house.

Once GlobalHealth was notified of the incident, and in the interest of protecting our systems and the confidentiality of our member's data, we took immediate action to disconnect our systems from Change Healthcare to prevent any impact. We continue to actively monitor the situation and have activated our contingency plans to ensure continuity of service and integrity of our systems.

In order to ensure business continuity, GlobalHealth also is accepting EDI claims through TriZetto's Provider Solution GATEWAY EDI. GlobalHealth's Payer ID for Gateway EDI is GHOKC. To find out more about sending your claims through Gateway EDI, please visit <https://www.trizettoprovider.com/solutions/claims-management>.

For additional claims & payment processing information please contact provider.relations@globalhealth.com