Vision Benefit FAQs

HOW DO I USE MY VISION BENEFIT?

1. Locate an in-network provider of your choice by calling the Customer Care Center or visiting our provider locator at www.GlobalHealth.com.

2. Schedule an appointment. Many of our providers also offer walk-in appointments, in which case, an appointment is not necessary.

3. When you arrive, present your ID card or simply provide your name and date of birth to receive services.

4. Your in-network provider will file claims on your behalf - so you don't have to worry about anything.

CAN I SCHEDULE AN APPOINTMENT ONLINE?

Yes. You can schedule appointments online. The appointment scheduling tool is accessed through the provider locator. Just go to www.GlobalHealth.com, enter your ZIP code, find a provider and click the "Schedule an Eye Exam Online" link.

WILL I BE ABLE TO CHOOSE ANY EYEWEAR PRODUCT AVAILABLE AT AN IN-NETWORK PROVIDER LOCATION?

Yes. You can apply your vision benefit toward any available frame or brand of contact lenses that fit your vision needs and lifestyle.

Questions? Call 1-844-200-8167 (TTY: 711)
8:00am-8:00pm, 7 days a week (Oct 1-March 31);
8:00am-8:00pm, Monday-Friday (April 1-Sept 30)
or visit www.GlobalHealth.com to learn more.