



Texas LoneStar Medicare Advantage Plans
210 Park Ave. | Suite 2900 | Oklahoma City, OK 73102-5621

Update for National Coverage Determination (NCD) Seat Elevation Equipment (Power Operated) on Power Wheelchairs

The Centers for Medicare and Medicaid Services (CMS) has notified its determination for the following:

As of May 16, 2023, the power seat lift equipment is reasonable and medically necessary. A power seat lift system is a component of a wheelchair that raises and lowers users while they remain seated. This determination applies to beneficiaries who use complex rehabilitation electric wheelchairs and who meet the following conditions:

1. The individual has undergone a specialized evaluation confirming the ability to safely operate seat lift equipment at home. This evaluation must be performed by a licensed/certified medical professional, such as a physical therapist, occupational therapist, or other professional, who has training and experience specifically in rehabilitation wheelchair evaluations; and,
2. You must meet at least one of the following:
 - a. The individual performs weight-bearing transfers to/from the power wheelchair while at home, using their upper extremities during a non-level (uneven) seated transfer and/or their lower extremities during a sit-to-stand transfer. Transfers can be performed with or without the assistance of a caregiver and/or the use of assistive equipment (e.g., slide board, cane, crutches, walker, etc.); or,
 - b. The individual requires a weightless transfer (e.g., a dependent transfer) to/from the power wheelchair while at home. Transfers can be performed with or without a floor or elevator mounted; or,
 - c. The individual reaches from the power wheelchair to complete one or more mobility-related activities of daily living, such as toileting, feeding, dressing, grooming, and bathing in common locations within the home. Activities of daily living related to mobility can be accomplished with or without the assistance of a caregiver and/or the use of assistive equipment.

The Medicare administrative contractor for durable medical equipment recognizes these lifts as medically necessary for beneficiaries who use complex rehabilitation power chairs, as described in the national coverage determination.

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If you have any questions, you may contact the GlobalHealth of Texas Customer Care toll-free at 1-844-200-8167. Hearing impaired persons (TTY) can call 711. Our hours of operation are 8:00 AM-8:00 PM, CST 7 days a week (October 1-March 31) and Monday-Friday (April 1-September 30).

Cordially

GlobalHealth of Texas

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-844-200-8167 (TTY: 711). Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-844-200-8167 (TTY: 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 1-844-200-8167 (TTY: 711)。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 1-844-200-8167 (TTY: 711)。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-844-200-8167 (TTY: 711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-844-200-8167 (TTY: 711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-844-200-8167 (TTY: 711) sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelpflichtplan. Unsere Dolmetscher erreichen Sie unter 1-844-200-8167 (TTY: 711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-844-200-8167 (TTY: 711). 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-844-200-8167 (TTY: 711) Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على 1-844-200-8167 (TTY: 711). سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे ा या दवा की योजना के बारे म आपके िकसी भी प्र के जवाब देने के िलए हमारे पास मु दुभाषिया सेवाएँ उपल ह . एक दुभाषिया प्रा करने के िलए, बस हम 1-844-200-8167 (TTY: 711) पर फोन कर . कोई जो िह ि बोलता है आपकी मदद कर सकता है. यह एक मु सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-844-280-5555 (TTY: 711) Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-844-200-8167 (TTY: 711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-844-200-8167 (TTY: 711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-844-200-8167 (TTY: 711). Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、1-844-200-8167 (TTY: 711) にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサービスです。