

Changes to the
Global Special Care (HMO C-SNP)
2022
Evidence of Coverage

10/25/2021

Dear Member,

This is important information on changes in your Global Special Care (HMO C-SNP) coverage.

We previously sent you a notice that the Evidence of Coverage (EOC) which provides information about your coverage as an enrollee in our plan is available on our website. This notice is to let you know there were errors in your EOC. Below you will find information describing and correcting the errors. Please keep this information for your reference. The correct EOC can be found on our website at www.GlobalHealth.com.

Changes to your EOC

Where you can find the error in your 2022 EOC	Original Information	Corrected Information	What does this mean for you?
<p>On page 61, Section 2.1, “Your medical benefits and costs as a member of the plan”</p> <p>*Comprehensive dental services</p>	<p>Restorative services:</p> <ul style="list-style-type: none"> • You pay 30% of the total cost for fillings. <p>Periodontics:</p> <ul style="list-style-type: none"> • You pay 30% of the total cost for periodontics. <p>Extractions:</p> <ul style="list-style-type: none"> • You pay 30% of the total cost for extraction services. 	<p>Restorative services:</p> <ul style="list-style-type: none"> • You pay 30% of the total cost for fillings. <p>Periodontics:</p> <ul style="list-style-type: none"> • You pay 30% of the total cost for periodontics. <p>Extractions:</p> <ul style="list-style-type: none"> • You pay 30% of the total cost for extraction services. <p>We will only pay up to a total of \$1,000 for comprehensive dental services per year. You pay the amount that exceeds this allowance.</p>	<p>The maximum allowance for comprehensive dental services is \$1,000.</p>

<p>On page 65, Section 2.1, “Your medical benefits and costs as a member of the plan”</p> <p>Hearing services</p>	<p>There is no coinsurance, copayment, or deductible for Medicare-covered PCP diagnostic hearing and balance evaluations. You pay a \$20 copayment per visit for specialist exams to diagnose and treat hearing and balance issues. Prior authorization may be required for some services.</p>	<p>There is no coinsurance, copayment, or deductible for Medicare-covered PCP diagnostic hearing and balance evaluations. You pay a \$20 copayment per visit for specialist exams to diagnose and treat hearing and balance issues.</p>	<p>Prior authorization is <u>not</u> required.</p>
<p>On page 79, Section 2.1, “Your medical benefits and costs as a member of the plan”</p> <p>Outpatient hospital services</p> <ul style="list-style-type: none"> • Certain drugs and biologicals that you can’t give yourself 	<p>You pay 20% of the total cost for the drug and the administration of the drug. May be subject to step therapy. Prior authorization may be required</p>	<p>You pay 20% of the total cost for the drug and the administration of the drug. Prior authorization may be required</p>	<p>Part B drugs are not subject to step therapy.</p>

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions please call us at 1-844-200-8194 (toll-free). (TTY users should call 711.) Hours are 8:00 am to 8:00 pm, seven days a week, from October 1 – March 31, and 8:00 am to 8:00 pm Monday – Friday from April 1 – September 30.

GlobalHealth is an HMO/HMO C-SNP plan with a Medicare contract. Enrollment in GlobalHealth depends on contract renewal.

This document is available for free in Spanish.